

Jazzit Customer Survey Results

We contracted an independent research firm* to reach out to our customers and help us understand what you think of Jazzit, how we can improve and how Jazzit has impacted your own organization.

Your feedback is invaluable and the response overwhelming; over 30% of our customers across Canada responded to the survey, giving us insight into what your needs are, and how we can best help you succeed for years to come.

We also asked the question: "If someone you knew was considering Jazzit, what would you say to them?" Here are some of the results. Thanks for being our customer!



Jazzit Client Satisfaction

98%

98% of Jazzit clients recommend Jazzit to their peers and intend to renew their service.

Jazzit Product Quality

97%

97% of Jazzit clients say they are satisfied with overall product quality.

"I have always and will continue to support Jazzit. Many other colleagues I have spoken to about reporting changes seem overwhelmed by the extra work it creates. I always explain how easy it is within Jazzit."

Jim VanTassel,
Thornton VanTassel

"This product took the complexity out of building a set of statements and brought a level of simplicity that the average user could understand. Just knowing the complexity of doing on my own what Jazzit does, was a huge time savings."

Colin Leschert,
Leschert & Associates

"Our staff finds Jazzit to be a time saver in preparing financial statements. We like knowing that the notes are up to date, and there is much more uniformity in our financial statement presentation now. Statements also look very professional."

Joanne Haagsma,
Haagsma, DeVries

Employee Satisfaction

71%

On average, firms using Jazzit saw a 71% increase in employee satisfaction.

Maintenance Time Saved

66%

On average, Jazzit firms save 66% annually vs. time spent updating their own templates.

"Jazzit is a great product, more slick than some big-firm in-house templates that I've used, and makes file preparation easier which leads to efficiencies and savings. Jazzit assists us in producing consistent f/s and letters from one client to another."

Joanne Maxwell,
Robert Gore and Associates

Increase in Your Clients' Satisfaction

54%

Firms using Jazzit increase their own clients' satisfaction by 54% vs. prior methods.

Time saved per client engagement

60%

Firms using Jazzit are 60% MORE efficient per client engagement vs. their previous solution.

www.jazzit.com

* Survey research by BusinessOverBroadway.com, Seattle WA, Dr. Bob Hayes, Ph.D.; sample n=377, survey duration Sept 12 through Sep 23, 2011. Web based survey of all existing clients across Canada with email invitation and one reminder.

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"It's a great product that can streamline many of the processes in file prep. In particular, the capital asset, prepaid, and long term debt working papers are fantastic."

Brandon Kroeger,
Fossen Kroeger Joyce CA's

"Jazzit increases productivity, is user friendly and is an extremely economical product; being in public practice without Jazzit is inefficient and costly."

Jennifer Gilbert,
Garrett Gray Chartered Accountants

"I would absolutely recommend Jazzit for generating financial statements and letters. Very much user friendly and the support is excellent - take personal interest on our issues."

C.K. Wong,
Mendlowitz Janelle Simone LLP

"It has made my life in our office so much easier and it has been a huge money and time saver."

Carla Cadieux,
G. Buck & Co. Ltd.

"Jazzit deals with matters immediately and in a professional manner-with a depth of knowledge. Any issues that have arisen were resolved 100%."

David Hoehne, CA,
Weppler Chartered Accountants Inc.

"I find that Jazzit is a user friendly program, increases accuracy, reduces mistakes, and is a great tool to increase efficiency in a small sized accounting firm like ours."

Joseph Greilach, CA,
Jeffery T. Toivonen PC

"The support at Jazzit is very good. Calls and questions are dealt with very quickly."

Heather Whalen,
Chase Sekulich, CA

"I appreciate the ease of use, the reliability of the program, and the quick and friendly response of the support team. Having quality and timely support from Jazzit makes a big difference in my satisfaction with the program. I also appreciate how quick Jazzit is to implement the newest accounting releases and changes."

Lori Dick,
Avisar Chartered Accountants

"Support staff genuinely help and are likely to take input from users into making their product better all the time."

Colin Leschert,
Leschert & Associates

"Jazzit simplifies your administration work and allows you to focus on generating revenue by bringing more clients to the firm."

Tarun Kumar

Founded in 2000, Jazzit is Canada's leading supplier of premium CaseWare templates for accountants. Our products include Jazzit Fundamentals, Jazzit Checklists and Jazzit SCORE, creating a powerful suite of automated solutions for small and medium sized practitioners. Jazzit Fundamentals, the flagship product, is an integrated suite of over 100 templates and letters that assist public accountants in completing year-end engagements with their corporate clients. With our office in Calgary, Alberta, Jazzit's software serves over 6,200 accounting professionals across Canada.



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